



Lifetime Limited Mechanical & Finish Warranty and 1-Year Limited Electronics Warranty

Subject to the terms and conditions of this warranty, Schlage extends a lifetime limited mechanical and finish warranty and a one-year limited electronics warranty to the original consumer user ("Original User") of our Schlage brand product ("Product") against defects in material and workmanship, as long as the Original User occupies the residential premises upon which the Product was originally installed.

What Schlage will do: Upon return of the defective Product to Schlage, Schlage's sole obligation, at its option, is to either repair or replace the Product, or refund the original purchase price in exchange for the Product.

Original User: This warranty only applies to the Original User of Products. This warranty is not transferable.

What is not covered: The following costs, expenses and damages are not covered by the provisions of this limited Warranty: (i) labor costs including, but not limited to, such costs as the removal and reinstallation of Product; (in) shipping and freight expenses required to return Product to Schlage; and (iii) any other incidental, consequential, indirect, special and/or punitive damages, whether based on contract, warranty, tort (including, but not limited to, strict liability or negligence), patent infringement, or otherwise, even if advised of the possibility of such damages. Some local laws do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion or limitation may not apply to you.

The provisions of this warranty do not apply to Products: (i) used in commercial applications; (ii) used in common area applications; (iii) used for purposes for which they are not designed or intended; (iv) which have been subjected to alteration, abuse, misuse, negligence or accident; (v) which have been improperly stored, installed, maintained or operated; (vi) which have been used in violation of written instructions provided by Schlage; (vii) which have been subjected to improper temperature, humidity or other environmental conditions; or (viii) which, based on Schlage's examination, do not disclose to Schlage's satisfaction non-conformance to the warranty. Additionally, this warranty DOES NOT COVER scratches, abrasions, or deterioration due to the use of paints, solvents or other chemicals.

Exclusions: Oil Rubbed Bronze finish (613) is designed to improve over time and change in appearance, creating a living finish through daily use and thus, finish discoloration is not applicable to the above warranty.

Additional terms: Schlage does not authorize any person to create for it any obligation or liability in connection with the Product. Schlage's maximum liability here under is limited to the original purchase price of the Product. No action arising out of any claimed breach of this warranty by Schlage may be brought by the Original User more than one (1) year after the cause of action has arisen.

How local law applies: This warranty gives you specific legal rights, and you may also have other rights as otherwise permitted by law. If this Product is considered a consumer product, please be advised that some local laws do not allow limitations on incidental or consequential damages or how long an implied warranty lasts, so that the above limitations may not fully apply. Refer to your local laws for your specific rights under this warranty.

Guaranteed Fit Program: Schlage products are designed to fit standard residential door preparations and retrofit existing tubular locks. Note: Mortise locks and preparations are not considered standard and are not guaranteed under this program. During the initial installation, if there is a problem with the Product's performance, the Original User may simply contact Schlage Customer Service at 888-805-9837 in the U.S. and Canada or 800-506-7866 in Mexico for assistance.

Program and warranty claims: If you encounter a residential door preparation or fit issue under the Guaranteed Fit Program or have a claim under this warranty, please contact Schlage Customer Service for repair, replacement or refund of the original purchase price in exchange for the return of the Product to Schlage.

Finish Care and Cleaning of External Trim

Finishes

505 (PVD Bright Brass), 605 (Bright Brass),
609 (Antique Brass), 612 ((Satin Bronze),
619 (Satin Nickel), 620 (Antique Pewter),
716 (Aged Bronze), 622 (Matte Black)

613 (Oil Rubbed Bronze)

625 (Bright Chrome), 626 (Satin Chrome)

Care Guidelines

Lacquered or clear-coated finishes should be wiped with a soft, damp cloth. A mild soap may be lightly used if very dirty. Particular care should be taken to avoid paint smears, thinners and strong cleaning agents as they will quickly destroy the protective coatings and subject the finished to rapid oxidation and discoloration. Initial care for finishes requires only periodic cleaning with mild non-abrasive soap and light buffing with a soft cloth.

Wipe with a little vegetable oil on a soft cloth. Too much oil may leave a residue to come off on the hands. Household detergents and mild abrasive powder may be used to restore the high metal color without seriously affecting the original compound of the metal. Then rub with a paste wax,

Wipe with a soft damp cloth. A high grade chrome polish may be used according to directions to clean and restore the original shine or satin finish.

To make a warranty claim, contact Schlage Customer Service:

United States

Schlage Customer Service Department
2119 E Kansas City Rd, Olathe, KS 66061
1-800-366-5625 (fax) 1-888-805-9837 (phone)

Mexico

Ingersoll Rand, S.A. de C.V. Blvd. Centro Industrial No. 11
Col. Industrial Puente de Vigas, Tlalnepantla Edo. De Mexico C.P.
54070 Telefono: 018005067866